

Robomow RX Warranty card

What does this warranty cover?

This limited warranty covers defects in materials and workmanship in this product, with the exceptions stated below, when used under normal residential purposes only*.

* Normal residential purposes are defined as the use of the product in the same lot as your primary home. Use in more than one location is considered commercial use, and this warranty would not apply.

How long does the coverage last?

This warranty runs for a period of three years** (on RX20 Pro models purchased in Europe), two years (on RX12u and RX20u models purchased in Europe), or one year (on any models purchased in the US) from the purchase date.

A one-year warranty is given for the batteries, beginning from the date of purchase.

A Product or part that is repaired or replaced under this Limited Warranty shall be covered for the remainder of the original warranty period applying to the Product or part, or for 6 months, the longer of the two. Product accessories are warranted for a period of 6 months from the date of purchase.

**Third year warranty upon registration within 90 days from first operation, covering labor and parts only.

What does this warranty not cover?

This Limited Warranty does not cover transportation costs of any kind. The owner bears all responsibility for bringing the Product to the nearest authorized Robomow service provider, or for the transportation costs to an authorized Robomow service provider.

The Company does not warrant that the operation of the product will be uninterrupted or error-free.

This Limited Warranty does not extend to:

1. Any Product that has been damaged or rendered defective:
 - b. As a result of use of the Product other than for its normal intended use;
 - c. Due to failure to use the Product in accordance with the User's Manual, or due to other misuse or negligence in the use of the Product;
 - d. Due to any damage caused by accident, abuse, theft;
 - e. As a result of use of a water hose or any type of liquid for pressure cleaning the underside of the Product;
 - f. As a result of damage caused to the blade due to stones or other objects found on the lawn during operation;
 - g. By the use of parts not manufactured or sold by Robomow;
 - h. By modification of the Product or one of its parts;
 - i. As a result of service by anyone other than a Robomow authorized service provider;

- j. By improper transportation or packing when returning the Product to a Robomow authorized service provider;
 - k. As a result of improper battery care and/or improper charging process (using a different Power Supply or charger), or due to failure to properly prepare the mower or battery prior to any period of non-use (before winter time).
 - l. By improper installation or any costs or damages associated with improper installation or use of the product.
2. Regular maintenance, winter service, blade sharpening, inspection, fair wear or tear of consumable parts.
 3. Cosmetic damages such as scratches and dents, faded or discolored covers and plastics.
 4. Commercial or professional use of the Product.
 5. Environmental damages and/or defects resulting from leaving the Product outside in winter and snowy weather, and from not following Robomow's instructions for winter storage.
 6. Defects due to force majeure, for example, lightning, water flooding, fire, incorrect voltage.
 7. Repairs necessary due to water damage other than exposure to rain or irrigation sprinklers.

This warranty grants you specific legal rights, and you may also have other rights that vary from state to state.