

RC Series Limited Warranty

Friendly Robotics warrants to the original purchaser that the 'C' series 'Product' is free from defects in materials and workmanship when used under normal residential purposes for a period of three years** (on RC304 Pro, RC308 Pro and RC312 Pro S models purchased in Europe), two years (on RC304u, RC308u and RC312u models purchased in Europe) or one year (on any models purchased in the US). A one-year warranty is given for the batteries, beginning from the date of purchase. Product accessories, including replacement batteries, are warranted for a period of ninety days from the date of purchase. This warranty provides for the cost of parts and labor to repair covered defects when performed by an authorized Friendly Robotics service and warranty facility. A valid proof of purchase is required for warranty repairs.

The limited warranty does not cover transportation costs of any kind. The owner bears all responsibility for transportation costs to an authorized Friendly Robotics service and warranty facility.

*Normal residential purposes are defined as the use of the product on the same lot as your primary home. Use at more than one location is considered commercial use, and this warranty would not apply.

** 3rd year warranty upon registration within 90 days from first operation, covering labour and parts only. The 3rd year warranty is only available for specific models produced in 2015 or onward.

Items and Conditions Not Covered

This express warranty does not cover the following:

- Cost of regular maintenance service parts or procedures, such as blade or blade sharpening.
- Any product or part that has been altered, misused, abused or requires replacement or repair due to accidents or lack of proper maintenance.
- Normal wear and tear, including fading of paint or plastic parts.
- Cost of installation or reinstallation, removal of installation or any costs or damages associated with improper installation or use of the product.
- Any product that has been opened, repaired, modified or altered by anyone other than a Friendly Robotics authorized repair facility.
- Repairs necessary due to improper battery care and/or improper charging process such as charging in wet conditions, electrical supply irregularities, or failure to properly prepare the mower or battery prior to any period of non-use.
- Repairs necessary due to water damage, other than incidental rain exposure, repairs due to lightning or other acts of God.

Instructions for Obtaining Warranty Service

Should you feel your Friendly Robotics product contains a defect in materials or workmanship, contact the retailer who sold you the product.

Owner Responsibilities

You must maintain and care for your Friendly Robotics product by following the maintenance and care procedures described in the User Manual. Routine maintenance, whether performed by a service provider or by you, is at your expense.

General Conditions

Repair by an authorized Friendly Robotics service and warranty repair facility is your sole remedy under this warranty. There is no other express or implied warranty. All implied warranties of merchantability and fitness for use are limited to the duration of this express warranty. Friendly Robotics is not liable for indirect, incidental or consequential damages in connection with the use of the Friendly Robotics Product covered by this warranty, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this warranty. Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusion and limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Always follow the Safety Instructions specified in this User Manual